



Instruksi Redeem

INNOVATE
BEYOND



Step 1 :
Daftarkan Produk Anda

msi

PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.
*Items marked with * are required for application.*

Email *

Password *

Confirm Password *

First Name *

Last Name

Region / Location *

Select ▼

Contact Number

☐ Subscribe Latest Information
Please check the box on the newsletter you want to subscribe, and press [Send] to confirm.
By Clicking, I have read and agree to the MSI Privacy Policies

☐ MSI Reward Program
By clicking, I agree to the MSI Reward Program [Terms and condition](#).
Become a member today to earn points, get exclusive offers, special VIP event invites and more!
Learn more about the benefits of the [MSI Rewards Program](#).

☐ I acknowledge and agree to [MSI Privacy Policy](#) *

Captcha *

24 + 2 =

Or format

Sign Up

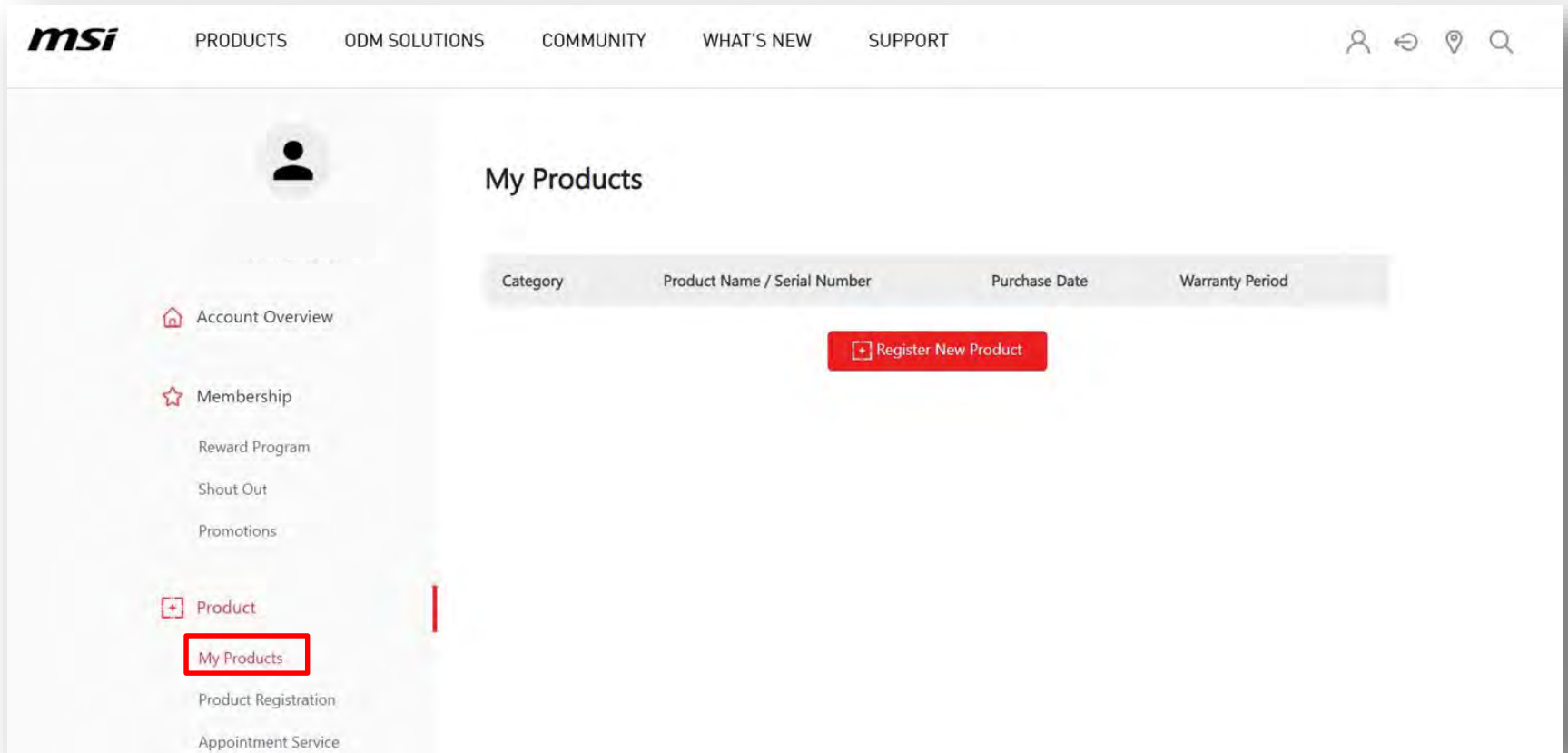
>

Cancel

>

Step 2 : Buka halaman pendaftaran produk

msi



The screenshot shows the MSI website's 'My Products' page. The top navigation bar includes the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right of the navigation bar are icons for user profile, back, location, and search. The left sidebar contains a user profile icon and a list of menu items: Account Overview, Membership (with sub-items Reward Program, Shout Out, and Promotions), Product (with sub-items My Products, Product Registration, and Appointment Service), and a red vertical bar. The 'My Products' sub-item under 'Product' is highlighted with a red box. The main content area is titled 'My Products' and features a table with headers: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. Below the table is a red button labeled 'Register New Product'.

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
----------	------------------------------	---------------	-----------------

[Register New Product](#)

[Account Overview](#)

[Membership](#)

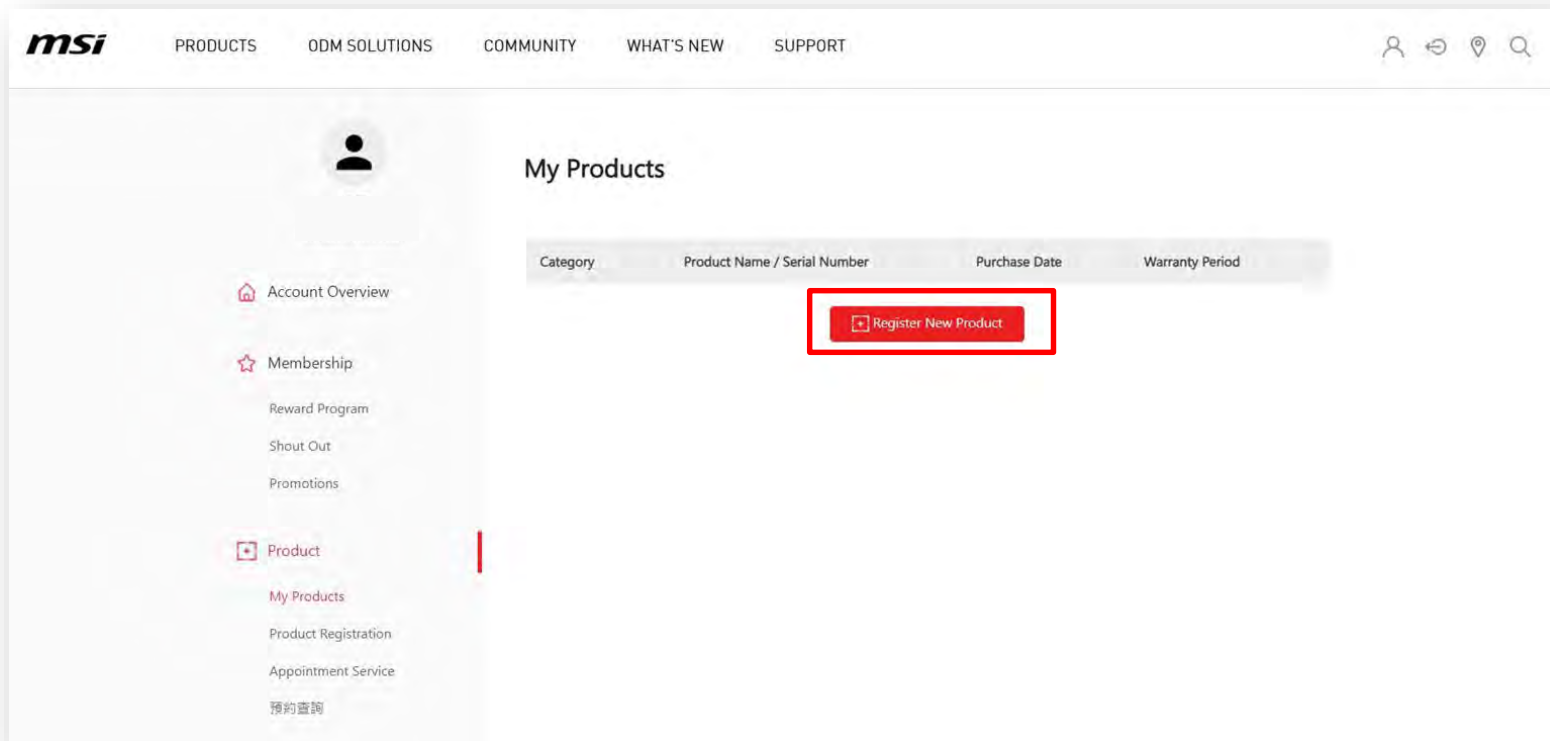
- Reward Program
- Shout Out
- Promotions

[Product](#)

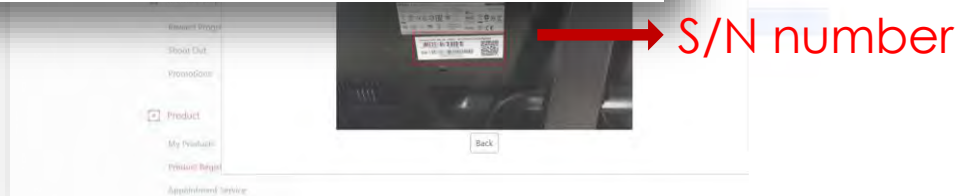
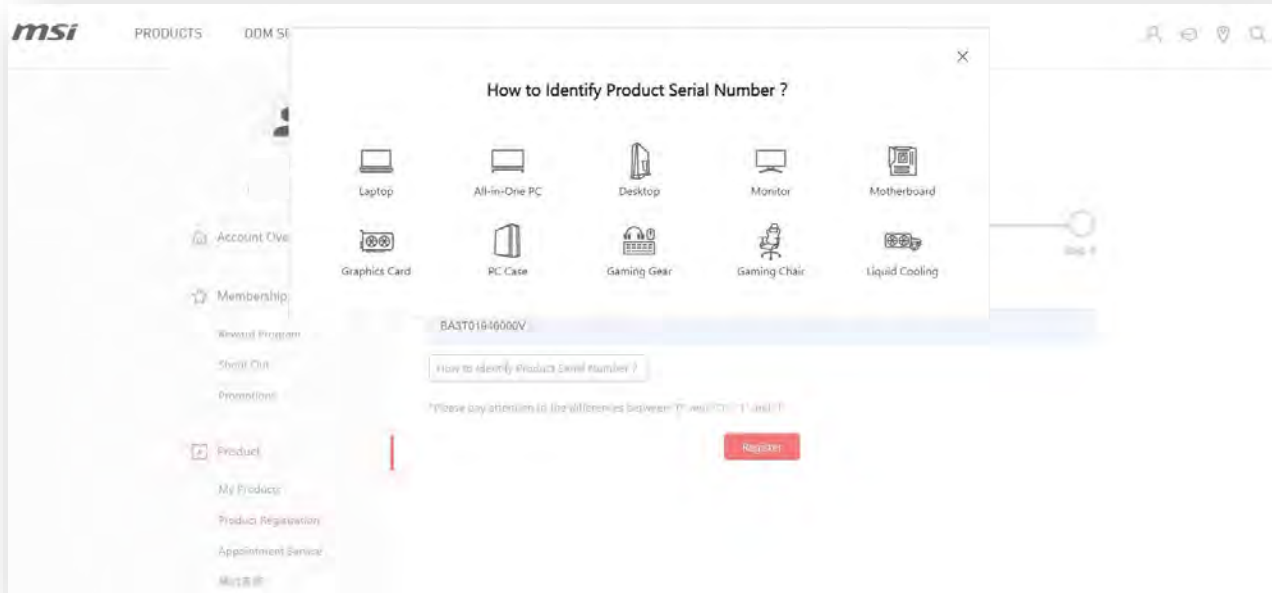
- My Products**
- Product Registration
- Appointment Service

Step 3 : Klik “Register New Product”

msi



Step 4 : Klik pada produk untuk mempelajari cara mengidentifikasi nomor S/N



Step 5-1 : Isi nomor SN produk

[PRODUCTS](#)[ODM SOLUTIONS](#)[COMMUNITY](#)[WHAT'S NEW](#)[SUPPORT](#)

Product Registration

[Account Overview](#)[Membership](#)[Reward Program](#)[Shout Out](#)[Promotions](#)[Product](#)[My Products](#)[Product Registration](#)[Appointment Service](#)

Step 1



Step 2



Step 3



Step 4

Serial Number *

[How to Identify Product Serial Number ?](#)

*Please pay attention to the differences between "0" and "O", "1" and "l".

[Register](#)

Step 5-2 : Isi nomor CHK

ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT



Product Registration

Step 1

Step 2

Step 3

Step 4

Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

預約查詢

Support

Web Ticket

Step 5-3 : Lengkapi form pendaftaran produk

Support

Web Ticket

Ticket History

Apply for Service

Repair Inquiry

Live Chat

Account

My Profile

Login Management

Change Password

Subscribe

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Region / Location *

Select

Store Name *

Select

Purchase Date *

Where did you purchase the product *

☒ Retail store ☐ Online retailer ☐ Reseller

Invoice Upload *

選擇檔案

未選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

The invoice should include the model name, invoice date, and invoice number.

Captcha *

23 + 9 =

Reformat

Captcha

Next

★ Jangan lupa
untuk upload invoice
bukti pembelian!



Step 2: Redeem Promosi
yang Memenuhi Syarat

Step 6-1 : Buka halaman “Promotions” dan klik redeem

msi

Promotions

All Promotions Redeem History

Work Smart Sale
Mini PC & All-in-One
01 Jan ~ 31 Mar 2026
Claim Digital Code hingga **Rp500 rb***

Build Your Christmas Dream
2025-12-01 ~ 2025-12-31
MB, PLC, Desktop, Monitor, VGA, SSD, PBM, AIO, Gaming Gear

Back to School
2025-07-01 ~ 2025-08-31
MB, PLC, Desktop, Monitor, VGA, SSD, PBM, AIO, Gaming Gear

Work Smart Sale
2026-01-01 ~ 2026-03-31
AIO, PRO DT

Build Your Christmas Dream
2025-12-01 ~ 2025-12-31
MB, PLC, Desktop, Monitor, VGA, SSD, PBM, AIO, Gaming Gear

Back to School
2025-07-01 ~ 2025-08-31
MB, PLC, Desktop, Monitor, VGA, SSD, PBM, AIO, Gaming Gear

Redeem > Redeem > Redeem >

Step 6-2: Upload foto SN produk, dan klik checkbox, lengkapi informasi yang diperlukan, kemudian klik “Next”

msi

The screenshot shows the MSI website's 'Promotion Redeem' page. The left sidebar contains navigation links: Account Overview, Memberships, Product, Support, and Account. The main content area features a promotional banner for 'Work Smart Solo' with a 'Claim Higher Code' of '500'. Below the banner is a table titled 'Redeem Products' with columns: Purchase Date, Purchased Region / Location, Category, Product Name / Serial Number, and Upload. The table contains one entry for 'Modern AM242 1M' with a purchase date of '2024-01-01' and location 'Indonesia'. The 'Upload' column for this entry has a red box around a camera icon and another red box around an 'Upload' button. Below the table is a 'Recipient Information' section with fields for First Name, Last Name, Email, Password, Address (City, State, Street Address, Apartment/Bldg / Unit / Floor), Contact Number, and a Note field. A red box is around the 'Next' button at the bottom right of the page.

msi PRODUCTS GDM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Account Overview
Memberships
Product
Support
Account

Promotion Redeem

Work Smart Solo
Claim Higher Code
500

Smart Moves, Smarter Work

2024-01-01 ~ 2024-03-31
2024-01-01 ~ 2024-03-31

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2024-01-01	Indonesia	Computer	Modern AM242 1M B084455255	☐ Upload

Recipient Information

First Name
Last Name
Email
Password
Address
City
State / Province / Region
Street Address
Apartment / Building / Unit / Floor
Contact Number
Note

Next

Step 7-1: Periksa informasi yang telah Anda isi, kemudian klik “Redeem”

msi

Promotion Redeem Confirm

Redeem Products

Product Type: Gift Card

Product Details

Product Name: MSI Gift Card

Serial Number: MS

Purchase Date: 2023-12-15

Product Image

Recipient Information

Full Name: John Doe

Email Address: john.doe@example.com

Address: 1234 Main St

City: New York

State: NY

Zip Code: 10001

Phone Number: 1234567890

Mobile: 9876543210

Captcha

14 + 5 = ?

Redeem

Contoh Dokumen yang Diupload

Invoice

amazon.fr

FACTURE

Adresse de facturation: Amazon EU S.à r.l., Succursale Française
67 Boulevard du Général Leclerc
Clichy 92110
France
TVA: FR12487773327

Adresse de livraison:

Número de commande: [redacted]
Date de la commande: 11/10/2019

Número de factura: [redacted]
Date de la facture/Date de la provision: 11/10/2019

Qty	Description de l'article	Prix unitaire (hors TVA)	Taux TVA%	Prix unitaire (inclus TVA)	Prix Total
1	MSI Trident 3 Arctic 8RD-002US	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI Z7" LED - Optix MAG27CQ	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

S/N Produk

PC



Monitor



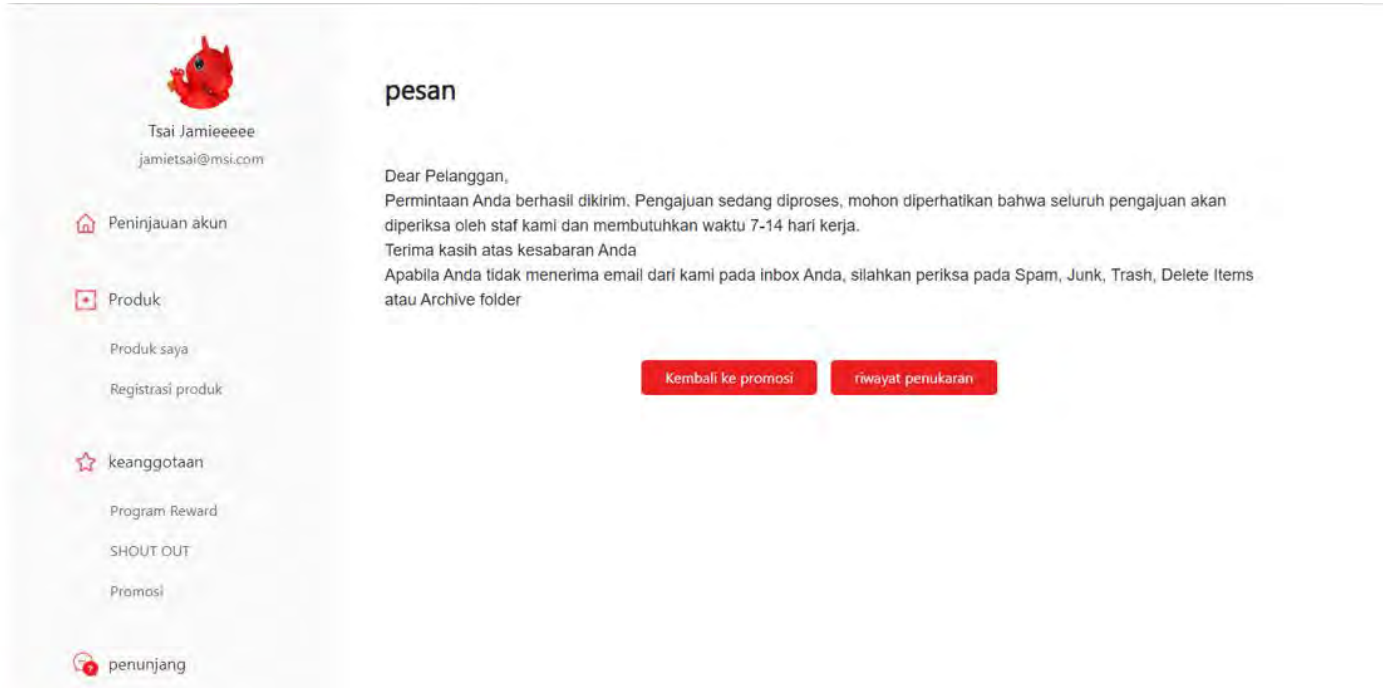
*Pastikan Anda telah mengupload 2 item berikut:

1. **Invoice /Bukti Pembelian** : tercantum; 1. Nama Toko pembelian, 2. Tanggal Pembelian, 3. Nama Model Pembelian
2. **Nomor S/N pada produk**, bukan pada packaging (upload seperti contoh diatas)

msi



Step 7-2: Tunggu feedback dari Customer Service MSI



*Perlu diingat bahwa semua pengajuan redeem mungkin memerlukan waktu hingga 7 – 14 hari kerja untuk diverifikasi.



msi

Periksa Status Redeem
Anda

Step 8: Buka halaman “Promotions” untuk memeriksa status redeem Anda





Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All PromotionsRedeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-01-01	Work Smart Sale	Modern AM242 1M	Redeem qualification under reviewing

msi

Bagaimana Cara Upload Ulang
Dokumen yang Diminta?

AI ERA
OF COMPUTING

Step Kegagalan Redeem 2:

Buka halaman My Product: klik “relative promotion”



Promotions

[Account Overview](#)
[Membership](#)
[Reward Program \(OL\)](#)
[Reward Program](#)
[Shout Out](#)
[Promotions](#)

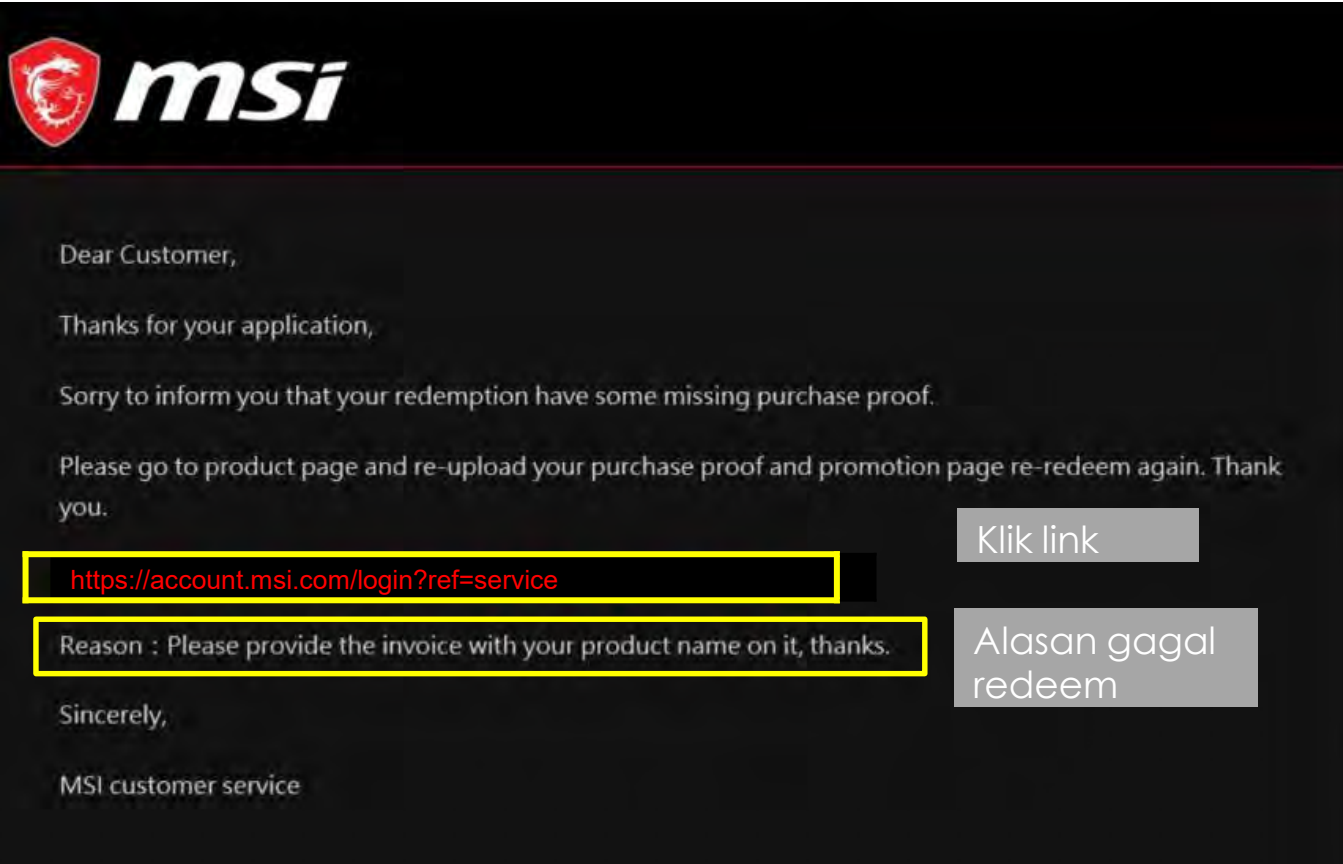
[All Promotions](#)
[Redeem History](#)

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2026-01-01	Work Smart Sale	Modern AM242 1M	Please provide the invoice with your product name on it, thanks. Redeem Again

Step Kegagalan Redeem 1:

Jika menerima pemberitahuan di email Anda

msi



Step Kegagalan Redeem 3:

Isi informasi yang dibutuhkan dan klik “Redeem”

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Promotion Redeem Ask again

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
2025-11-01			Modern AM242 12M	Upload

Recipient Information

First Name *

Last Name *

Zipcode *

123456

Address *

test city test state

test address test address2 test address2

test address2

Contact Number *

09123456789

Note

Captcha

27 + 5 =

Reformat

Redeem Cancel

Redeem Selesai



Tsai Jamieeeee

jamietsai@msi.com



Peninjauan akun



Produk

Produk saya

Registrasi produk



keanggotaan

Program Reward

SHOUT OUT

Promosi



penunjang

pesan

Dear Pelanggan,

Permintaan Anda berhasil dikirim. Pengajuan sedang diproses, mohon diperhatikan bahwa seluruh pengajuan akan diperiksa oleh staf kami dan membutuhkan waktu 7-14 hari kerja.

Terima kasih atas kesabaran Anda

Apabila Anda tidak menerima email dari kami pada inbox Anda, silahkan periksa pada Spam, Junk, Trash, Delete Items atau Archive folder

[Kembali ke promosi](#)

[riwayat penukaran](#)



Bagaimana Cara
Mendapatkan Hadiahnya?

Step 9-1 : Periksa hadiah Anda melalui mailbox email Anda



no-reply@msi-mail.com

[No Reply] MSI Promotion – ID_Wok Smart Sale - Notice



Work Smart Sale
Mini PC & All-in-One
01 Jan – 31 Mar 2026

Claim **Digital Code**
hingga **Rp 500^{rb}***

*Syarat & ketentuan berlaku

Dear Customer,

Terima kasih telah membeli produk MSI!

Redeem promosi **Work Smart Sale** telah disetujui.

Hadiah: Digital Code IDR 500.000

*Hadiah akan dikirimkan pada akhir periode promosi setelah ada konfirmasi dari kami

Step 9-2 : Periksa status redeem Anda di MSI Member Center



PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT

Account Overview

Membership

Reward Program (OL)

Reward Program

Shout Out

Promotions

Promotions

All Promotions

Redeem History

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2024-02-24	Ramadan Super Sale	MPG 321URX QD-OLED	Redeem Success
2026-01-01	Work Smart Sale	Modern AM242 1M	Redeem Success



FAQ (Frequently Asked Questions)

Mengapa tidak ada promosi relatif di akun pusat anggota saya?
1. Periksa apakah produk Anda memenuhi syarat model 2. Periksa apakah invoice Anda dalam periode yang memenuhi syarat 3. Pastikan wilayah tempat tinggal Anda berada di wilayah yang memenuhi syarat untuk promosi 4. Pastikan Anda membeli produk yang memenuhi syarat dari mitra MSI di wilayah domisili Anda
Apa yang harus saya lakukan jika saya menerima email yang memberitahukan bahwa klaim saya tidak lengkap?
Harap pastikan bahwa Anda telah memberikan: 1. Invoice/bukti pembelian yang meliputi tanggal pembelian, toko pembelian, dan model pembelian 2. Foto nomor SN yang ada di fisik produk itu sendiri, bukan di packaging
Berapa lama waktu yang dibutuhkan untuk memproses aplikasi dan kapan saya akan menerima hadiah saya?
Semua aplikasi mungkin menggunakan: *Kode digital - 7~14 hari kerja untuk diverifikasi. *Hadiah Fisik - 8 -12 minggu untuk dikirimkan setelah redeem Anda disetujui
Mengapa saya tidak menerima email apa pun setelah partisipasi saya?
Jika Anda belum menerima email, silakan periksa folder spam Anda dan nonaktifkan filter email Anda.



40TH
ANNIVERSARY



msi



Official Partner

AMG
MOTORSPORT